## Survey of the Organization

- 1. Does the agency have yearly program reports and Form 990?
- 2. What programs does the agency offer?
- 3. What is the agency service area (geographic area)?
- 4. What population(s) does the agency serve.
- 5. Is the agency adequately funded to meet its needs or is it struggling?
- 6. Approximately how many grant applications does the agency prepare each year?
- 7. Does the agency offer client-centered services that are culturally appropriate?
- 8. Does the agency have a way for clients to provide input into the services they receive or want to receive?
- 9. Is the agency open and comfortable sharing information with you?
- 10. Does the agency keep records of services delivered?
- 11. Does the agency conduct research to determine the effectiveness its services?
- 12. Does the agency have a good reputation in the community?
- 13. Has the agency ever been in a collaborative? What services have they delivered in a collaborative and what agencies did they collaborate with?
- 14. Request to see an agency organization chart (org chart).