

ANNUAL INTEGRATED SERVICE USER SURVEY

Please indicate who you are: SEN pupil ☐ Parent/carer ☐

1. Which services have you used at the school?

2. Have you found the services easy to access?

YES ☐ NO ☐

3. Do you feel the services used have been helpful in meeting your needs?

YES ☐ NO ☐

If no, please state how the service(s) could be improved:

4. Do you feel the staff who worked with you from the integrated services listened to your views, understood your needs, and respected confidentiality?

YES ☐ NO ☐

If no, state what the integrated services could do to improve this situation:

5. Do you consider the facilities and environment where you receive your service provision to be good?

YES ☐ NO ☐

If no, please state how these could be improved:

6. Is there anything else you wish to say in relation to integrated service provision?

Thank you for taking the time to complete this short survey.
Your answers will help to inform the improvement of the local offer.

Figure 6.2 Model integrated service user survey