# Chapter 9

Title: 09-01Cpp.138

1. The Thomas family has a lovely lawn—mature oaks and bald cypresses, sculpted privets, seasonal flowers, and a lush carpet of green grass. It’s a point of pride that that at least once a year the neighborhood association declares theirs the “yard of the month.”

Last week, after two years of extreme draught, the city declared that they would tighten restrictions on water consumption. The levels in reservoirs and lakes have fallen and there is no sign of rain in the forecast. Each household will be limited to outdoor watering one day out of each week and this must be done by hand. Sprinkler use is not permitted. Mayor Davis has stressed the depth of the crisis and urged people to comply with the new guidelines. “If the drought persists and we do not change our habits, it is possible that we will eventually run out of water completely.”

Ms. Thomas is not a bad person. But she knows the restriction will have a devastating effect on her lawn. Her caladiums will be dead in a matter of days. Though she feels guilty about it, she begins setting her automatic sprinkler system to turn on at 3 o’clock in the morning, when most of her neighbors will be asleep and so will not notice what she is up to. But she’s not the only one: across the city, people are turning on their sprinklers in the predawn hours.

Which concept best describes what is taking place?

a. bureaucratization

\*b. a social dilemma

c. anomic attachment

d. globalization

Title: 09-02Cpp.139

2. This term describes a situation where people acting in their own self-interests use up a resource that is commonly available (but in limited supply) with the result that the whole community suffers:

a. free-rider problem

b. bureaucracy

\*c. tragedy of the commons

d. oligarchy

Title: 09-03Cpp.139

3. Frank listens to public radio all the time: while washing dishes and cleaning house, while getting dressed in the mornings, when he is in the car. But, he has never made a donation to his local public radio station. Sometimes, while listening to the station’s pledge drives, he considers sending in a few dollars, but he doesn’t. “My measly $30 isn’t going to do them much good. Besides, there are lots of other people who are willing to contribute.”

Which concept best describes what is taking place?

a. the tragedy of the commons

b. oligarchy

c. bureaucratization

\*d. the tragedy of the commons

Title: 09-04Cpp.141

4. An arrangement where individuals and groups have clearly defined tasks is referred to as

\*a. a division of labor

b. social dilemma

c. red tape

d. Marxist hierarchy

Title: 09-05Cpp.141

5. This refers to a large, hierarchical organization that is governed by formal rules and policies and that has a clear division of labor:

\*a. bureaucracy

b. Michels iron law of oligarchy

c. McDonaldization

d. social dilemma

Title: 09-06Cpp.141

6. This shape is characteristic of most bureaucracies in the United States:

a. a circle

b. a rectangle

\*c. a pyramid

d. a double helix

Title: 09-07Cpp.141

7. This is not a characteristic of a bureaucracy:

a. impersonality

b. division of labor

c. hierarchy of authority

\*d. unfairness

Title: 09-08Cpp.145

8. Under what conditions are organizations most likely to imitate/emulate one another?

a. in times of institutional uncertainty and ambiguity

b. when governments (federal, state, local) are creating new policies or revising old ones

c. when new technologies are not yet well understood

\*d. all of the above

Title: 09-09Cpp.140, 141

9. Max Weber believed that bureaucracies were necessary for the construction, maintenance, and governance of diverse modern societies.

\*a. True

b. False

Title: 09-10Cpp.141

10. In an oligarchy, many people are ruled by a privileged few.

\*a. True

b. False

Title: 09-11Cpp.143, 144

11. In the United States, healthcare is one of the few social institutions not characterized by a bureaucratic structure.

a. True

\*b. False

Title: 09-12Cpp.146

12. Multinational corporations are only found in the United States.

a. True

\*b. False

Title: 09-13Cpp.148

13. Globally, there is an increased trend toward governments and nations defining themselves in religious terms.

\*a. True

b. False

Title: 09-14Cpp.136

14. Social structure includes social institutions, organizations, groups, statuses, roles, cultural beliefs, and norms.

\*a. True

b. False

Title: 09-15Cpp.136

15. Social structure makes social life less orderly and predictable.

a. True

\*b. False