# Chapter 6: Ethical Conflict Management

1. What causes conflict in your organization? Do you think we can expect more

conflicts in the years to come?

1. What is the first image to come to your mind when you hear the word “conflict?” Does your reaction indicate a positive, neutral or negative attitude towards conflict?
2. What should you do if you find yourself in a dysfunctional conflict?
3. When negotiating, how much consideration should you give to outside parties?
4. What forms of cyberbullying have you witnessed?
5. How do you deal with aggressive coworkers and bosses?
6. What are the components of a “hostile work environment” for women?