**Chapter 6: Communication**

**Discussion Questions**

1. What is the importance of nonverbal communication? Have you ever been in a situation in which nonverbal messages enhanced communication? Have you ever been in a situation in which the lack of nonverbal messages resulted in miscommunication?
2. Think of the most recent meetings you have had to attend for work or school. Was the meeting effective? Were the guidelines for running meetings, as presented in your textbook, followed?
3. Think of instances in which you experienced miscommunication as a sender or receiver. What led to the miscommunication? Was there anything done to clarify the miscommunication; if yes, what was done?
4. What are the major challenges faced by participants in virtual meetings? Are there possible benefits to virtual meetings that do not exist in traditional face-to-face formats?
5. Think about the teams to which you have belonged. Did you experience psychological safety? How did this affect how you communicated with your team members?