**Chapter 11: Problem Solving**

**Discussion Questions**

1. What are some factors that improve team problem-solving and factors that hurt?
2. Think of a recent team you have been on for which you were charged with problem-solving. What approaches did you use? Did these coincide with those described in your textbook?
3. Which of the approaches to understanding team problem-solving is most practical, and has the most realistic implications for teams and organizations?