**Chapter 13: Diversity**

**Discussion Questions**

1. When you hear the word “diversity,” what do you immediately think of? How does this compare to the textbook’s conceptualization of diversity?
2. Think of teams you have been on that are homogenous and those that are heterogeneous. In what ways were members similar or different? To what extent do you think this affected performance, cohesion, communication, and other team interactions?
3. What are the benefits and disadvantages of diversity in a work team? What types of diversity are most important to a workgroup?
4. Consider the various ways organizations can create a context to support diversity. Which of these approaches have you experienced? In your experience, were these effective?