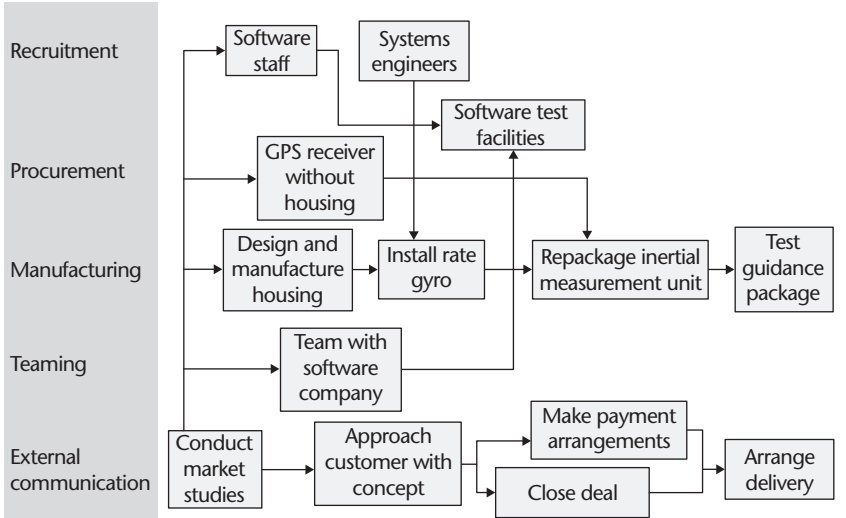


Figure 5-14 Business Process Model



Note: GPS stands for global positioning system.